# Sameh Sabry Abdelmotelb Khalil

### **Curriculum Vitae**

#### **Personal Information**

Address: 3 Mohamed Gad St., Obayda Ben El Garah St, Faisal St, Giza.

**Phone:** 01155008847 - 0237799268 **Email:** sameh1sapry@gmail.com

Date of birth: 25/10/1994
Nationality: Egyptian
Military Service: completed
Marital Status: Married

### Work experience

May 2019 – Present Compliance Officer Compliance Unit National Bank of Greece Compliance Unit

- Monitoring the regular and extraordinary daily reports of NBG clients transactions and investigate
  any transaction which could lead to a suspicious case and report it to EMLCU when necessary.
- Follow up letters from regulators CBE & EMLCU and respond to them after arranging all the analysis needed.
- Responding CBE & EMLCU inquiries.
- Analyzing clients account in case of reporting STR and SAR.
- Assist managers in preparing letters and reports.
- Developing, implementing and managing an organization's compliance program
- Review KYC in the onboarding process for the clients
- Review updating KYC for the clients
- Reporting STR and SAR through GO AML
- Screening clients against local and international negative list
- Investigating alerts for potential money laundering risks in bank
- Implementation of KYC rules and CBE rules

June 2016 – January 2017

## Customer Service (Call center) Agent Call Center

### **Etisalat EG**

- Answer incoming calls and respond to customer's emails.
- Management and resolve customer complaints.
- Sell products and place customer orders in the computer system.
- Identify and escalate issues to supervisors.
- Provide product and service information to customers.

November 2015 – May 2016

### Branch Customer Service Representative Haram Branch

#### **TE Data**

- Meet customers' in order to collect their bills.
- Management and resolve customer complaints.
- Sell products and place customer orders in the computer system.
- Provide product and service information to customers.

### **Education**

2012 – 2016 Higher Institute of Qualitative Studies

Major: Bachelor of Commerce Management Information Systems

Last year grade: Very GoodProject grade: Very GoodGeneral grade: Good

2012 **High school:** Ahmed Lofty Elsayed School

### **Training Courses**

June 2021 Professional Certificate in Corporate Governance

November 2020 Advanced Anti-Money Laundering and Combating Financing of Terrorism at EBI.

June 2019 Anti-Money Laundering and Combating Financing of Terrorism at EBI.

May 2015 Summer training at National Bank Of Greece at (Tharwat branch) as an intern

Assist in Endorsing checks
 Assist opening accounts

• learn Types of bank accounts

Assist in the preparation of the loan

### **Skills**

Arabic Mother language

English Excellent

Knowledge in using MS Office Suite Knowledge (Word, Excel, Power Point).

• Good Internet researcher.

### **Personal Skills**

- Work under Pressure, active, ambitious, adaptable and job-oriented.
- Handling problems with creative thinking and thoughtful analysis.
- Problem solving through gathering as much information as it needs, logic and innovative thinking drive the best solution together with other opinions.
- Flexible and dependable.
- Reliable, responsible and trustworthy.