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| **73 Ibraheem Khater St . Agouza Giza**  **Egypt.** | **Phone (+2) 33030008 / 33140116**  **Mobile: (+2)01555534144-01110606960**  **E-mail: Imam\_Taher@hotmail.com** |

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| Objective | **Seeking a challenging career opportunity in an information technology environment, where I can utilize both of my theoretical background and diverse experience.** |
| Work Summery | * Technical support.   Vodafone Egypt – 888 Call center Agent in Ecco out sourcing almost 1 year.  Etisalat Egypt – 367 as Call center Agent in Etisal out sourcing for 6 months.  Etisalat Egypt – Retail Mini Franchise Sales agent for 1 year.  Etisalat Egypt – Retail Franchise senior sales agent for 3 years.  We Telecom ( Retail Store Manager ) |
| Professional experience | January 2009 – Current (Full time) Vacsera Giza, Egypt  **The** **Egyptian Company for Blood Transfusion Services.**  51 Wezaret El-Zeraa st., Agouza, Giza, Egypt  Tel.: (202) 3761-1111  Fax: (202) 3748-3187  Web site: [www.vacsera.com](http://www.vacsera.com)   * Maintenance the PC's & laptops & printers. * Planning for requirement of PC's & laptops and printers and set its specifications. * Check the new hardware. * Check the old hardware. * Flow up the problems with the team work. Make the recommendation to managers of the maintenance department. |
| Skills | * **Computer skills** * Operating system (All windows OS). * Eager to learn computer software quickly. * Internet skills (search engines, communications, publish web sites) * Excellent in computer hard ware and networks. * Personal skills   + Self motivated.   + High level of analysis skills, troubleshooting and problem solving.   + Excellent learning ability.   + Honest, hard working and sincere.   + Dynamic and ambitious.   + **Excellent in presentation skills.** * **Language skills**  |  |  |  |  | | --- | --- | --- | --- | | **Language** | **spoken** | **written** | **Listen** | | **Arabic** | **Native Language** | | | | **English** | **Good** | **Good** | **Good** | |
| Education | * B.S.C (May.2011)   *Academic degree from El-Madina Managerial and information technology institute* Grad Good, Egypt. |
| Professional Data | **Date of birth** : 8 April 1989.  **Place of Birth**  : Giza  **Nationality** : Egyptian  **Religion** : Muslim  **Martial Status** : Single |