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| **73 Ibraheem Khater St . Agouza Giza****Egypt.** |  **Phone (+2) 33030008 / 33140116****Mobile: (+2)01555534144-01110606960** **E-mail: Imam\_Taher@hotmail.com** |

Imam Taher Imam

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| Objective | **Seeking a challenging career opportunity in an information technology environment, where I can utilize both of my theoretical background and diverse experience.** |
| Work Summery | * Technical support.

Vodafone Egypt – 888 Call center Agent in Ecco out sourcing almost 1 year. Etisalat Egypt – 367 as Call center Agent in Etisal out sourcing for 6 months. Etisalat Egypt – Retail Mini Franchise Sales agent for 1 year.Etisalat Egypt – Retail Franchise senior sales agent for 3 years.We Telecom ( Retail Store Manager )  |
| Professional experience | January 2009 – Current (Full time) Vacsera Giza, Egypt**The** **Egyptian Company for Blood Transfusion Services.**51 Wezaret El-Zeraa st., Agouza, Giza, Egypt Tel.: (202) 3761-1111 Fax: (202) 3748-3187 Web site: [www.vacsera.com](http://www.vacsera.com)* Maintenance the PC's & laptops & printers.
* Planning for requirement of PC's & laptops and printers and set its specifications.
* Check the new hardware.
* Check the old hardware.
* Flow up the problems with the team work. Make the recommendation to managers of the maintenance department.
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| Skills | * **Computer skills**
* Operating system (All windows OS).
* Eager to learn computer software quickly.
* Internet skills (search engines, communications, publish web sites)
* Excellent in computer hard ware and networks.
* Personal skills
	+ Self motivated.
	+ High level of analysis skills, troubleshooting and problem solving.
	+ Excellent learning ability.
	+ Honest, hard working and sincere.
	+ Dynamic and ambitious.
	+ **Excellent in presentation skills.**
* **Language skills**

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| **Language** | **spoken** | **written** | **Listen** |
| **Arabic** | **Native Language** |
| **English** | **Good** | **Good** | **Good** |

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| Education  | * B.S.C (May.2011)

*Academic degree from El-Madina Managerial and information technology institute* Grad Good, Egypt. |
| Professional Data | **Date of birth** : 8 April 1989.**Place of Birth**  : Giza**Nationality** : Egyptian**Religion** : Muslim**Martial Status** : Single |