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| **Address: Elmokhbrat Building – Hadaiek ElKobba .****Date Of Birth : 01 / 12 / 1996** |   **d:\Users\tedbakerCi\Desktop\Ali\ss.jpg** |
| **Gender / Male****Nationality : Egypt** |
| **Religion : Muslim** |
| **Marital status : Single** |
| **Phone Number : +201002197831****Education : Faculty of law****Ain Shams University** |

**Skills: Work Experience:**

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| * **Personal Skills**
 |  | **( AL-FUTTAIM GROUP )****From Jan 2021 – Till Now** |
| **-Leadership skills.****-Time management.****-Communication skills.****-computer skills.****-Active listening.****-Interpersonal skills.** |  | **Sales Assistant in Ted Baker.****About my Job*** **Leading shifts and handling staff needs.**
* **Making sure SOP. Implemented as policy of the company.**
* **Responsible for overall operational integrity of the store.**
* **Ensure all products and displays are merchandised effectively in order to maximize sales and profitability.**
* **Dealing with suppliers.**
* **Weekly reports.**
* **SAP. Knowledge.**
* **Controlling express.**

**( Huawei )****From Dec 2019 – To Dec 2020****About my Job*** **Customer Service - Mobile Specs – Product Knowledge.**
* **Up Selling – Cross Selling**
 |
| * **Computer Skills**
 |
| **-Power point.****-Word.** **- Excel.**  |
| **( AZADEA GROUP )****From Nov 2018 – To Oct 2019****Massimo Dutti ( Sales Assistant )** |
| **About my Job*** **Shipments receiving and displaying.**
* **Training new comers in (SOP., Product knowledge and brands history).**
* **Working with the team on the quarterly stock take.**
* **Preparing staff weekly Rota.**
* **Handling complaints.**
* **ARES Knowledge.**
* **Rfid System**
 |
| * **Language Skills**
 |
| **Arabic : Mother Language.** **English: Good.** |
| **Retail Group Egypt****From Apr 2016 – To Oct 2018****Monsoon & Accessorize ( Senior Sales )****About my Job*** **Providing the customer with the best customer service experience.**
* **Handling complaints.**
* **Maintaining the best store standard.**
* **Shipments receiving.**
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