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| --- | --- |
| **Address: Elmokhbrat Building – Hadaiek ElKobba .**  **Date Of Birth : 01 / 12 / 1996** | **d:\Users\tedbakerCi\Desktop\Ali\ss.jpg** |
| **Gender / Male**  **Nationality : Egypt** |
| **Religion : Muslim** |
| **Marital status : Single** |
| **Phone Number : +201002197831**  **Education : Faculty of law**  **Ain Shams University** |

**Skills: Work Experience:**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  |  |  | | --- | --- | --- | | * **Personal Skills** |  | **( AL-FUTTAIM GROUP )**  **From Jan 2021 – Till Now** | | **-Leadership skills.**  **-Time management.**  **-Communication skills.**  **-computer skills.**  **-Active listening.**  **-Interpersonal skills.** |  | **Sales Assistant in Ted Baker.**  **About my Job**   * **Leading shifts and handling staff needs.** * **Making sure SOP. Implemented as policy of the company.** * **Responsible for overall operational integrity of the store.** * **Ensure all products and displays are merchandised effectively in order to maximize sales and profitability.** * **Dealing with suppliers.** * **Weekly reports.** * **SAP. Knowledge.** * **Controlling express.**   **( Huawei )**  **From Dec 2019 – To Dec 2020**  **About my Job**   * **Customer Service - Mobile Specs – Product Knowledge.** * **Up Selling – Cross Selling** | | * **Computer Skills** | | **-Power point.**  **-Word.**  **- Excel.** | | **( AZADEA GROUP )**  **From Nov 2018 – To Oct 2019**  **Massimo Dutti ( Sales Assistant )** | | **About my Job**   * **Shipments receiving and displaying.** * **Training new comers in (SOP., Product knowledge and brands history).** * **Working with the team on the quarterly stock take.** * **Preparing staff weekly Rota.** * **Handling complaints.** * **ARES Knowledge.** * **Rfid System** | | * **Language Skills** | | **Arabic : Mother Language.**  **English: Good.** | | **Retail Group Egypt**  **From Apr 2016 – To Oct 2018**  **Monsoon & Accessorize ( Senior Sales )**  **About my Job**   * **Providing the customer with the best customer service experience.** * **Handling complaints.** * **Maintaining the best store standard.** * **Shipments receiving.** | |  | |  | |  | |  | |